

# FREQUENTLY ASKED QUESTIONS (FAQ)

Is there any other offer besides the Tasting Menu?

At The Counter we only offer a standard tasting menu, which can be prepared as a vegetarian menu upon request.

Is the Tasting Menu also available as vegetarian?

Yes, if the vegetarian menu is desired, this must be announced in advance when making the reservation. Short-term adjustments of the menu cannot be considered.

What allergies & intolerances can be taken into account?

Unfortunately, we cannot accommodate allergies & intolerances at The Counter.

Are pets allowed in The Counter?

Pets are not allowed at The Counter.

Is there a special children's menu?

We are happy to welcome children over the age of 12 to The Counter, however there is no special children's menu. For organizational reasons, we can only offer the full menu.

Is there a dress code?

Feeling comfortable is an important part of The Counter - therefore you are welcome to choose your own dress code.

What is the best means of transportation to get to The Counter?

Since The Counter is located directly at Zurich's main train station, arriving by public transportation is convenient. You can also arrive comfortably by cab. If you are arriving by car, we recommend the [Hauptbahnhof](#) parking garage - from here, The Counter is a 10-minute walk away.

Can private events be held at The Counter?

Please contact us at [guest@the-counter.ch](mailto:guest@the-counter.ch)

Can vouchers also be purchased for The Counter?

You can purchase vouchers [here](#).

When is The Counter open?

Our opening hours are:

Dinner (Wednesday to Saturday): As of 18.30 h

Lunch (Saturday): As of 12.00 h

Is The Counter barrier-free?

Yes - The Counter is barrier-free. We ask that you indicate this when making your reservation

What payment methods are accepted at The Counter?

We accept all major debit and credit cards, as well as cash and vouchers.

Can I have the value of my voucher paid out in cash?

No, the voucher cannot be cashed out.

Can I also redeem my voucher at Brasserie Süd?

No, the voucher for The Counter can only be redeemed at The Counter.